

**Course Title: Retail Safety Training (Associate)**

Unit/Topic	Description	Content	Assessment	Length
What's the Big Deal About Safety?	Associates will be introduced to safety data/statistics. Also included will be relevant OSHA regulations and the use of Safety Data Sheets	A. Intro to need for safety awareness <ul style="list-style-type: none"> <li>• Retail safety statistics</li> <li>• How it impacts them (injury, death, loss of job)</li> </ul> B. Intro to OSHA Regulations and SDSs	Knowledge Check: Check box interaction on good safety habits	10% (2')
Staying Safe on the Job	Associates will learn proper safety procedures for specific situations. The use of safety equipment (e.g. first aid kit) will be introduced. Strategies for preventing accidents and the use of Personal Protective Equipment will be introduced.	A. Personal Well-being (80%, 6.5') <ul style="list-style-type: none"> <li>• Lifting</li> <li>• Climbing</li> <li>• Sharp objects</li> <li>• Liquid spills</li> <li>• Electrical</li> <li>• Chemical</li> <li>• Heat/Cold</li> <li>• Driving</li> </ul> B. Safety Equipment (eye wash station, first aid, etc.) (10%, 1.5')	Knowledge Check: Drag and drop on safety equipment	50% (8')
Keeping Your Customers Safe	Associates will learn steps to take to avoid customer accidents, how to assist a customer who has been injured, and how to report any such injury.	A. Preventing accidents (50%) B. Assisting in an injury C. Reporting an injury	Knowledge Check: Scenario on responding to customer injury	25% (3')
Special Situations	Associates will explore procedures for keeping themselves and customers safe in the event of earthquake, fire, flood and robbery.	A. Emergencies <ul style="list-style-type: none"> <li>• Earthquake</li> <li>• Fire</li> <li>• Flood/Storm</li> </ul> B. Robberies	Knowledge Check: Drag and drop on safety tips in various emergencies	10% (2')